



Senior
Information
Services

Facility Tour Checklist

Facility # Name of Facility Address or phone #	Facility 1	Facility 2	Facility 3
Who toured me/us?			
Atmosphere/Environment:			
Is the location easy for family and friends to visit?			
Does the facility have visiting hours?			
Are the grounds well cared for?			
Does the facility appear clean?			
Is the facility bright and cheerful?			
Do you like the size of the resident's room/apartment?			
Do the other residents in the facility seem happy and busy?			
Staff:			
Does the staff seem pleasant and courteous?			
How does the staff interact with the residents?			
Are there activities available?			
Quality Care:			
Does the facility have any special programs or units?			
Does the facility provide different levels of care to meet the changing needs of the Resident?			
Do the residents appear clean, well groomed and appropriately dressed?			
Cost:			



What is the basic daily rate?			
What services are provided in the basic daily rate?			
Food Service:			
Are residents offered variety and a choice in meals?			
Does the food look appealing and smell good?			
My Questions:			
Other questions important to me in choosing a facility:			
1.			
2.			
3.			
4.			
5.			



Based on your observations and impressions, rate each facility that you visited.

1=Poor 2=Average 3=Good 4=Very Good 5=Excellent

CATEGORY	Facility 1	Facility 2	Facility 3
Atmosphere/Environment			
Staff Interaction with Residents/Visitors			
Quality Care			
Cost			
Food Service/Quality			
Overall Impression			
Total Score*			
<i>*Note: The highest score reflects the facility that you favor the most.</i>			
What I like best about this facility is...			
What I liked least about this facility is...			